

Sustainable Procurement Policy

1. Purpose

Quality Austria Central Asia Pvt. Ltd. (QACA) is committed to conducting procurement activities in a responsible, transparent, ethical, and sustainable manner.

This Sustainable Procurement Policy establishes the framework through which sustainability considerations are integrated into procurement and supplier management activities in alignment with ISO 20400:2017 guidance on sustainable procurement.

2. Scope

This policy applies to:

- All procurement and purchasing activities undertaken by QACA;
- Employees involved in supplier selection, procurement, contracting, or vendor management;
- Contractors, consultants, service providers, and suppliers engaged by QACA;
- Procurement of goods, services, technology, administrative supplies, infrastructure support, and outsourced activities.

3. Policy Statement

QACA is committed to integrating environmental, social, ethical, and economic considerations into procurement decisions while maintaining operational efficiency, service quality, impartiality, and legal compliance.

The organization believes that sustainable procurement extends beyond cost considerations and includes lifecycle thinking, responsible sourcing, ethical conduct, environmental stewardship, labor practices, occupational health and safety, and supplier accountability.

QACA shall seek to work with suppliers and service providers that demonstrate commitment to responsible business practices and compliance with applicable legal and regulatory requirements.

4. Procurement Principles

QACA's procurement activities shall be guided by the following principles:

Ethical Conduct and Transparency

Procurement activities shall be conducted fairly, transparently, and without discrimination. QACA maintains zero tolerance towards bribery, corruption, fraud, coercion, conflicts of interest, or unethical procurement practices.

Legal and Regulatory Compliance

QACA and its suppliers shall comply with all applicable laws, regulations, statutory obligations, and contractual requirements relevant to their operations and services.

Environmental Responsibility

QACA shall consider environmental impacts associated with products and services throughout their lifecycle. The organization shall encourage efficient use of resources, reduction of waste, responsible consumption, and environmentally responsible operational practices.

Respect for Human Rights and Labor Practices

QACA expects suppliers to uphold fair labor practices and maintain safe, respectful, and inclusive workplaces. Forced labor, child labor, discrimination, harassment, and unsafe working conditions shall not be tolerated.

Continual Improvement

QACA shall periodically review procurement practices and encourage continual improvement in supplier sustainability performance and responsible business conduct.

5. Supplier Expectations

QACA expects suppliers, contractors, and service providers to:

- Operate in compliance with applicable laws and regulations;
- Maintain ethical business conduct and integrity;
- Provide safe and healthy working conditions for employees;
- Respect human rights and fair labor practices;
- Minimize adverse environmental impacts where feasible;
- Protect confidential and sensitive information;
- Support sustainability and continual improvement initiatives where appropriate.

Preference may be given to suppliers demonstrating recognized management systems, sustainability practices, ESG commitments, or relevant certifications.

6. Sustainable Procurement Practices

QACA shall integrate sustainability considerations into procurement planning, supplier evaluation, and purchasing decisions where appropriate. Procurement decisions may consider:

- Quality and technical competence;
- Supplier reliability and business continuity;

- Environmental and social performance;
- Lifecycle value and resource efficiency;
- Health and safety practices;
- Ethical and governance practices;
- Risk management and compliance history.

The organization shall seek to reduce unnecessary resource consumption through digital processes, responsible use of materials, and efficient operational practices.

Where practical and commercially reasonable, QACA may encourage local sourcing, environmentally responsible alternatives, and reduced environmental impacts associated with transportation and waste generation.

7. Roles and Responsibilities

Top Management shall support the implementation of this policy and ensure integration of sustainable procurement principles into organizational practices.

Employees involved in procurement activities are responsible for applying this policy, maintaining integrity in procurement decisions, and identifying sustainability-related risks and opportunities.

Suppliers and contractors are expected to cooperate with QACA's sustainability expectations and maintain responsible business practices throughout their engagement with the organization.

Non-compliance with this policy may result in corrective action, supplier review, or discontinuation of business engagement where necessary.

Through this policy, QACA reaffirms its commitment to responsible procurement, sustainable business practices, and continual improvement in alignment with ISO 20400:2017 principles.

On behalf of Quality Austria Central Asia Pvt. Ltd.



Pankaj Rai
Managing Director

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